



2004 Annual Report

Dear Friends,

In 2004 Crisis Clinic celebrated 40 years of providing telephone crisis intervention service in King County!

We were founded in February 1964 by a group of community members who believed that anyone in emotional distress should be able to find immediate and confidential help. So, they secured a telephone number and an office, recruited and trained community volunteers to answer the phones, and in May 1964, the 24-Hour Crisis Line began!

During the day calls were answered in a small office on First Hill and by night calls were routed to homes of professionals, doctors, psychotherapists, social workers and ministers, who agreed to handle these calls on a volunteer basis.

In the first year, Crisis Clinic responded to about 2,000 calls; almost half were first-time callers and 40% had no previous help for the issues with which they were struggling. The calls were serious—25% concerned suicide and 50% concerned anxiety or depression!

Today, the 24-Hour Crisis Line handles 89,000 calls a year with help from more than 230 volunteers. We also have our Community Information Line, which handles calls from people needing community resources, and our Teen Link help line.

There are over 3,000 different human service providers in King County, making it difficult for the public to know which agency to call for help. In 2005, we plan to begin using the prefix “2-1-1” to enable callers to connect to our Community Information Line. With a single, easy-to-remember number, the public can be referred to the agency best suited to meet their need.

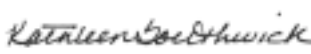
Because a crisis can happen to anyone, in any family, it is important that we continue to publicize how Crisis Clinic can help. Thus, we are fortunate to have the support of Rachel Love-Fraser, 2004 winner of FOX’s “The Swan,” who will speak out on behalf of Crisis Clinic this year sharing a message of hope and help. Rachel and her husband, Mike Fraser, were very generous in sharing a portion of Rachel’s winnings with Crisis Clinic in 2004. In 2005 she wants to do more to help us and will be speaking at several of our fundraising events.



*Rachel Love-Fraser
2004 winner, “The Swan”*

As always, Crisis Clinic is most grateful to our volunteers and staff who help those in crisis, always offering a compassionate response. We are grateful for each person who brings his or her unique talents to the work we do. For forty years, we have depended on the generosity of community volunteers and they have responded generously. They are truly “helping lives on the line.”

Sincerely,


Kathleen Southwick
Executive Director


Michael Brown
President, Board of Trustees



24-HOUR CRISIS LINE

COMMUNITY INFORMATION LINE

In 2004, the 24-Hour Crisis Line handled 89,000 calls. Nearly all the callers were seeking help with emotional health needs. We handled calls from community members, as well as professionals seeking consultation.

Saving Lives

Over 4,973 callers were seriously considering suicide. Of those callers who were asked not to harm themselves and/or to seek help, 80% agreed to a safety plan after talking with a phone worker.

Linking to Critical Resources

We arranged immediate emergency assessments with King County Crisis and Commitment Services for 1,608 adults and 85 children, preventing serious harm to themselves or others. We also scheduled next-day appointments at nearby mental health centers for 2,083 adults and 291 youth who needed mental health assistance.

Immediate Response

91% of our callers were immediately connected to a phone worker. The average wait time was less than 12 seconds. This timely response is due to the 234 volunteer phone workers who contributed 31,034 hours of service.

Empowerment

We helped callers resolve their problems. 71% of callers actively participated in seeking solutions, 58% showed a significant reduction in distress by the end of the call, and 84% expressed appreciation for the help they received.

Community-Wide Access

We helped 711 callers in 24 different languages by using the Teleinterpreters language service and our Spanish-speaking staff. The most frequently requested languages were Spanish, Russian and Vietnamese. 46% of callers were from Seattle, 30% from South King County, 16% from the Eastside, and 8% from North King County.

In 2004, the Community Information Line handled 86,289 calls from people needing help locating community resources. This was an increase of 17,500 calls. 62% of the callers requested help with basic needs—food, shelter, utilities and financial assistance.

Linking to Critical Resources

We made 160,585 referrals to other health and human service agencies.

Empowerment

We do more than just give out resources. We explain how the social service system works and we coach callers on the best way to present their situation. We help callers figure out how to use the resources they have. 88% of callers surveyed said they learned new information and 94% planned to follow up with the agencies we suggested.

Improving Lives

Even when the economy improves, many people are left behind. 99% of our callers have incomes below the poverty line. More than 11,800 callers were homeless and called trying to locate shelter for the night. To help, each weekday we regularly called 9 women and family shelters so we could give accurate information on bed availability.

Special Assistance for Caregivers and People with Disabilities

Nearly 13,000 people with disabilities were helped by calling one of our telephone services. Our Disability Specialist provided specific assistance to 228 people. Over 900 people found help for caregiving issues through our Caregiving program. Our Caregiver Specialist was able to provide in-depth assistance to 261 caregivers and arranged for 81 people to receive paid respite care. In addition, 35 clients also received care consultations.

Community-Wide Access

After business hours, Community Information Line callers can be connected to the 24-Hour Crisis Line. Our toll-free and TDD lines, along with our website and the Teleinterpreters language service, assure anyone can reach us. And they do! 52% of callers were from Seattle, 35% from South King County, 8% from the Eastside, and 5% from North King County.



TEEN LINK

In 2004, Teen Link volunteers answered 996 calls from teens seeking a safe and confidential place to discuss their fears and concerns, to find support, or to get help in locating community resources. Each evening between 6-10 PM, the Teen Link Help Line is answered by one of our 28 trained and caring teen volunteers.

Saving Lives through Listening and Sharing

273 teens called because of feelings of depression, suicide or mental health concerns. 81% of the teens considering suicide agreed not to harm themselves and/or to seek immediate help after talking with a teen volunteer.

Educating to Save Lives

Suicide is the second leading cause of teen deaths in Washington State. Last year in King County, the number of youth committing suicide increased from 9 to 14, so educating teens about the signs and symptoms of suicide is critical. Teen Link staff and volunteers send the message that, "Suicide is preventable and help is available." More than 4,800 teens in schools throughout King County attended one of our youth suicide prevention education classes.

Connecting Youth through Outreach

We distributed 35,000 copies of our free resource guide, *Where to Turn for Teens*. The guide was expanded to include more resources, web addresses, and information on how to help a friend who may be considering suicide. Our 20 community outreach volunteers distributed posters, brochures and resource guides at more than 100 schools and at community events such as the Capitol Hill Block Party, Fremont Street Fair, PRIDE and the Covington Community Festival, as well as targeting neighborhoods.

COMMUNITY SERVICES

Community services such as training, information and peer support are important ways we empower people to make positive life changes. Crisis Clinic is a community leader in assuring our citizens have access to the information and services that can help them.

Hospital Authorization

Our inpatient authorizers evaluate whether or not a request for psychiatric hospitalization meets the reimbursement criteria set by King County Mental Health, Chemical Abuse and Dependency Services. The medical professional at the hospital makes the actual admission decision based on his or her evaluation of the person's condition. In 2004, we processed reimbursement requests for 2,500 adults and 424 children.

Resources Available to the Public

Accessed via our website, Community Resources Online provides detailed information on more than 8,000 different services. Last year Community Resources Online had over 1,273,000 hits. The most frequent resources sought were housing/shelter, food, mental health services and youth services.

We also sold over 7,100 copies of our *Where to Turn* directories. Information on 90 mental health professionals in private practice is available by calling our phone services, accessing Community Resources Online or referring to *Where to Turn Plus*. This makes it easier to find a therapist who offers a sliding fee scale or with a specialty practice.

Survivors of Suicide Support

Losing a loved one to suicide is often an isolating and traumatic experience. We provide professional support through our Survivors of Suicide support group that meets the first and third Monday of every month at 6:30 PM. Last year, 277 survivors attended our groups.

Community Training

We do numerous types of trainings, and our training for the City of Seattle Police Department's Crisis Intervention Team and for E-911 Operators helps public safety professionals work more effectively with people with a mental illness who are in a crisis situation.

DONORS

*Thank you to the many people who have given individually and through their corporations and foundations to support our work.
It is through your generosity that we are able to make a difference.*

Patrick Abe	Richard Conlin & Sue Ann Allen	Tiffany Greco	Kristin Kulp	Rita Oliver
Ardene Adams	Jill & Kevin Connell	Robert & Janeine Green	Robert Lade	Julie Olsen
Douglas Adams	Dan Connolly	Cheryl Gregg & John Spengler	Susan Lammers & Walter Euyang	Erika & John O'Neil
Patricia Adams	Nancy Cook	Connie Gregg	Paula Langbehn	Jaci Oseguera & Debra Willendorf
Kathy Admire	Carolyn Corker-Free	Paul Grekin & Elizabeth Flavin	Kathie Larsen	Frederick Pace
Judy & Jack Albrecht	Dennis Cornutt	Mark & Kristina Grey	Patsy Larson	Marcio Pacheco
Ike Alhadeff	Christina Coutsobos	Johanna Gusner	Stephen & Erlene Larson	Alan Painter
Dean Allan	Andrea Crabtree	Stephen Gustaveson & Michelle Lirette	Kyle Lee	George Parker
Christopher Allen	Kathy Craft	Pam Haithcox	Christopher Leninger	Alisa Parks
Janet Allott	Michael Crandall	Kristin Halberg	Joseph LePla & Teresa Rodriguez	Eric Parsons
Elizabeth Anderson	Susan Crowley	Agnes Hansen	Coral Letnes	Sara Patton
Joseph & Lindsay Andreotti	Joe & Kristine Cunningham	Randy Hansen	Leonard & Linda Levin	James Peacey
Kimberly Andrews	Richard & Diane Cunningham	Hylton & Lawrence Hard	Sara Levin & Jeff Davis	Michael Peskura
Alex Baker	Linda Czeisler	Myra Harmon	Richard & Anne Lichtenstadter	Eric & Janet Peterson
Sharon Baker	Christos Dagadakis	Robert Harrington	Glenn Light	Eric Pettigrew
Tammy Banua	William & Helen Dahlberg	Bryan Hastings	Joseph Limbaugh & Ann Cantwell	Paul Phelps
Renee Bassetti	Debra Dahlin	Michael Heinisch & Mary Gail Moyer	Martha Lindley	David Poetker & Sheri Barron
Mike Bauer	Robyn Daly	Erin Hemmings	Franklin Lindsay	Annika Pollock
Joseph & Althia Becker	Seth Dawson	Joan Hibbs	Meg Lineweaver	Peter Polson
Hanan Berman	R. Day	Corinne Hill	Donna & David Lingwood	Carl Pruzan
Michael & Mary Berni	Brooke & Bertrand De Boutray	Matt Hill	Leslie Linsley	Max & Janet Ramble
Kenneth Bertrand	Cindy de la Maza	James Hilliard	Miriam Lisco	Ed Rankin
Christoph Bichsel & Joanna Rogulski	Gregory Dean	Michelle & Todd Hillier	Marilyn Littlejohn	Sarah Rattray
David Billstrom & Hilary Lombard	Vincent & Michele Della Pella	Stephanie Hillman	Victoria Livingston & Paul David	Fred Reeb
Janine Blaeloch	Eugene Dellahoussaye	Patty & Dave Hines	Low Family	Cindy Reed
Joel Blair	Roberta Devine	Duane Hobbs	Richard Lunt	David Reichgott
Kevin Blair	Mary Lou Dickerson	Matt Hobbs & Shari Woo	Monique Lynnes	Scott & Katie Renschler
Lance & Moria Blair	Joyce & Merle Dickhaut	Eric & Mary Holdeman	Barb Mack	Bill & Mary Jo Rice
Paul Blake	Thuy Doan	Jane Holleman	Holly Magana	Bev Ricker
Devin Blanchard	Robert & Jane Doggett	John & Arlista Holman	David Maki	John Riess
Brian Boatman	Molly Douce	Diane Horn	Mike Maloy	Donna Riggers
Richard Borton	John DuBois	Kay House	Venkata Mandava	Rebecca Riley
Marsha Botzer	Angelo Duggins	Karen Howell-Clark	Vivienne Manheim	Jeffrey Rings
Kristen Brace	Michelle Duncan	Nancy Huenefeld	Harold Mann	Nancy Robbers
Jacqueline Branz	Catherine Dunn	Sharon & Steve Huling	Catherine Marks	Leonard Roberts
Patrick & Sharon Brem	Patrick & Susan Dunn	David Hull	Jeff Markwardt	Terry Roberts & Karen Brindle
Carol Bridges & Rochelle Coffey	Marjorie Durham	Sue Hulsebus	Wendy Marlow	Jim Rockwell
Marion Briggs	Lisbeth Eddy & Allan Whitcomb	Julie Humling	Joan Mathay	Anita Rodgers
Alec Brindle	Janice Edwards	Allison Hummels	Carol Maurer	Rosemary Rodriguez
Fabienne Brooks	Amy Egger	Thomas Rhodes Hunley	Ellis McDaniel	Richard & Barbara Roll
David & Kimberly Brotherton	Monique Ellis	Sarah Hunt	Patrick & Sharon McDaniel	Beth Roller
Karl Brown	Beatrice Ellis	Winifred Hussey	Elizabeth McGarry	Donna Rooke
Michael Brown	Kathryn Ertel & Robert Goddard	Wendy Hutchins-Cook	Jeannie McGinnis	Sara Rosen
David Brubakken	Michael Estey & Suzanne Dale Estey	Dale & Nancy Hylton	Dan & Jeanne McGrady	Susan Rosenthal
Martin Buccieri	Darlene & Michael Fairley	Catherine Iles	Patricia McInturff	Miriam Roskin
JoAnn Buckner	Patricia Falvey	Louis Isquith	McQuaid Family	Debra Ross
David & Sheri Buelow	Walton Fangman & Janice Flynn	Judith Jacob	Mary Lee McRoberts	Lawrence Ross
Donna Burkholder	Sharon Farmer	David & Janna Jacobs	Cathy & Selvino Mencias	Victoria Roxas
Carolyn Burkland	Patricia Farrow-Bowen	Darcy Jaffe	Peter & Karen Michaelsen	Virginia Ruth
Gerry Burnett	Alberta Faulk & Andrew Pardoe	David Janis	Richard Michelson	Pamela Ryan
Ken & Shelley Burr	Lisa & Warren Fein	Wayne & Stacey Jehlik	Edith Middleton	Joan Rymearson
Gwen Butler	Linda & Gary Feldman	Carolyn Jett-Jensen & Neal Jensen	Jennifer Middleton	Nancy Sapiro
Marite Butners	Rose Feliciano	Joan Takasugi	Kristin Middleton	William & Margaret Saunderson
Cheryl Buursma	Lincoln & Margaret Ferris	Frank Jones & Laura Jones Shapiro	Rick & Ellen Middleton	D.M. Schneeweiss
Robert & Dorothy Byers	Jerry & Katherine Fickes	George & Eleanor Jonson	Marco Milanese	Neil & Sari Schneider
Doug & Patricia Byers	Decky Fiedler	Paco Joyce	Bette Miller	David Schraer
Sue Byers	Lisa Fitzhugh & John Hoyt	Bil Kareta	Michael Miller	Patty Schuchart
Shirley Caldwell	David & Danielle Flanagan	James Karr	Seth & Rania Milman	Katherine James Schuitemaker & John Schuitemaker
Barbara Campbell	Brigitte Folz & Elliott Bronstein	Sudhakar Kasina	Miriam Miyake	Richard & Nancy Schultz
Robert & Sandra Campbell	David & Risa Foster	Mary Kawaguchi	Egon & Laina Molbak	James Scragg
Linda Cannon	Cathy Fransson	Gordon Keating	Margaret Morrow	Lori Seabright
Shelley Capretto	James & Carol Galletly	Tim Keezer	Delia Munday	Joan Sharp
Cathleen Carney	Jon Ganio	Steve & Denise Kellett	Mark Murphy	Leonard Shaw
Elizabeth Carosso	Carol & Adam Geballe	Colleen Kelly	Julie Nagel	Steve Shelton
Annette Case	Marie Gemmel	Barbara Kennedy	Jaya Narayanan	Ben & Gwen Sherman
Patrick Cashman	Susan Gemmel	Phyllis Gutierrez Kenney	Andre Needham	Nathan & Cheryl Sherman
David Chamberlain & Michelle Van Sant Chamberlain	Adrienne Gemperle	Meg Kerrigan	Ellen Neel	John Sherwin
Darrow Chan	Christy Ann Gerber	Kristine Kertson	Andrew Nelson	David Sieminski
Annie Clark	Gary Gill	Doug & Terri Kimball	Gregory Ness	Shawn & Jon Simmons
Barbara Clark & Kirk Brownell	Steven & Anne Gillis	Frank Kitchell	Julie Ness	Hubert Sims
Diane Clark	Sharon Gilpin	Katie Klein	Sarah Ness	Harjit Singh
Leonard & Else Cobb	Jan Click	Alan & Margaret Klockars	Cuc Nguyen	Donald Sirkin
Lisa & Sheldon Cohen	Jean Godden	Joyce Klontz	Gwen Nicholson	Greg Smith
Lawrence G. Cole	Allan Golston	Elaine Ko	Gregory & Sharon Nickels	James Smith
John & Winifred Coleman	John Gooding	Kinichi & Masako Kodama	Tamalyn Nigretto	Clint & Kirsten Smith
Jon & Nancy Collins	June Gordon	Jackie & Skip Kotkins	Eric & Lisa Nobis	Stephen Smith & Carla Granat
Laura Collins & Michael Hankinson	Thomas Gordon	Neysa Koury	Emily Nolan	
	Harriet & Robert Gray	Serina Krapf	Joelle Nole	

DONORS

Valisa Smith
Linda Snyder
Patricia Solberg
Kathleen Southwick
Michael Spektor & Wendy Schultz
Spektor
Karen Stash
Christine Stepherson
Al & Sue Stipe
Rich Stohr
Jan Stout
Bill & Nora Strothman
Richard Stuart & Barbara Jacobson
Stuart
Cheryl Stumbo
Helen Strusser
Robert & Sandra Stutey
Alice Sullivan
Cheryl Swab
Elizabeth Swift
Andargachew Tadesse
Don & Lillie Taylor
Jillian Taylor
Paul Tegenfeldt
Gregory Theurer
Lynn Thomas
Mark & Janet Thomasseau
Cynthia Thompson
Solveig Thomson
Phyllis Thornton
Lexie Tigre & Robert Cox
Kenneth Tipler
Carrie Tracy
Richard & Margaret Trent
Michael Trickey
Camille Troseth
Michael & Erin Truitt
Casey Trupin
Remy Trupin
Janet Truselo
Kathy Umlauf
Henry Underhill
Christa Valles
Vidya Vara
Bob & Linda Vaughn
Patrick Vesey
Dennis Vickery
Krishna Viswanathan
Dawn Wakeley
Tom Wall
Michael Walsh
David Watkins
Jennifer Weber & Jason Moos
Joan Webster
Robert Weeks
William Weisfield
Laura Wells
Paul West
Don & Patricia Wheeler
Junko Whitaker & Richard Hattori
Debra Willendorf
Melinda Williams
Whitney Williams
Andrew & Nancy Willner
John & Rebecca Wilson
Larry Wilson
Mary Wong
James Woodbury
Alice Woods
Jeff Woods
Chris Young
Connie Young
Karen Yukish
Dondul & Tsering Yuthok
Tracy Zickuhr

In Honor Of

In honor of Leon Morse's Birthday
Richard & Lore Abrahams
In honor of Colleen Ryan
Elizabeth Bamber
Kristianne Hall
Cam Keeley
Kathi & Pat Willis
In honor of Liz Collins
Peter Collins
In honor of Kathleen Southwick
Craig Darling
In honor of Michael Beebe, former Teen Link Coordinator
James DeLong
In honor of Dick Abrahams' birthday
Richard & Gladys Freidenrich
Leon & Barbara Morse
Russell & Linda Shafer
James & Marian Axtelle
In honor of Jackie Kotkins
Doug & Peggy Hanel
Bob & Peggy Wilkerson
In honor of Ilana Kegel
Bernice & Wally Kegel
In honor of Gina Turner
Kwame Turner
In honor of Zenkosi Zulu
Kwame Turner
In honor of Kristen Spexarth
Carolina Uhlmann
In honor of Michelle Chamberlain
Michael & Cara Van Sant
In honor of Sara Levin
Jared Watson
Scott White
In honor of Sharon Huling
Jeannie McGinnis
In Memory Of
In memory of Annette Bearchild (Nan)
Dora Joe
In memory of Audra Letnes
Judy & Jack Albrecht
In memory of Bill Fritz
Daryl & Illis Burke
In memory of Bradley, her cousin
Melissa Henninger
In memory of Breta Watson
Ferne Carter Olschwesky & Robert Olschwesky
In memory of Caroline Allen
Darcie Richardson & Ernie Wagner
In memory of Christy Dodel
Pamela Eakes
In memory of Colby Spexarth
Bill & Petra Barclay
Detta Marvich
Kristen Spexarth
Caroline Uhlmann
In memory of Craig Elstad
David Kolpin
In memory of Cynthia Malm
Rochelle Coffey
In memory of Daniel Meyerson
Lynn Parker
In memory of David Daly
Stuart Adams
Susanna Davies on behalf of Bank of America
David & Elena Bathrick
Virginia Bathrick
Fadhilla Bradley
Carol Caunter
Cedar Memorial Funeral Home
Cremation Association of North America
Evergreen Memorial Gardens
Cemetery

Funeral Service Symposium Study (FUSS) Group
Sheryn Huff
International Cemetery & Funeral Association
Norman & Mildred McCormick
Memorial Gardens Canada Limited
Bipasha Mukherjee
Eleanor Nelson
Northwest Cremation Association
Samuel Saxton
The Council, c/o John Horan
Mollie Tremaine
Vista Memorial Gardens
Washington Cemetery & Funeral Home
White Haven Memorial Park
John Wilbur
Woodlawn Cemetery
Yahn & Son Funeral Home
In memory of Dorothy Dick
Robert Dick
In memory of Francis Kemp
Robert & Mary Melvey
In memory of George Walton, USCC, a good shipmate
Richard & Lore Abrahams
In memory of Gilbert Cook
Layne Cook Johnson & Gerald Johnson
In memory of Genevieve Brindle
Tom Olson & the Katherine Olson Foundation
In memory of J. Thoroughman
Peggy Callahan
In memory of JAL
Rachel Love-Fraser
In memory of Janet Halvorson
Joanne Johnson
In memory of Janet Liming
Jim Liming
In memory of Jeff Milman
Christopher & Melissa Achille
Peter & Sarah Atkinson
Glade & Sally Bacon
Garrett Blankenburg
Aaron Bue
Rolf-Dieter & Mee Soon Burckhardt
June Dorris
Greg Gibson
Paul Hall & Lisa Kraft
Paul Kwoka
Bill Laub
Rich Lu
Thomas Meyers
Abigail Milman
Seth & Rania Milman
Scott Nguyen
Nathan Osborn & Valerie Berry
Timothy Osborne
David Quick
Scott Robertson
David Stavoe
Jim & Patricia Stewart
Nino Stormiolo
Mark Watson
In memory of Jennifer May
Christiann Howard
In memory of Lance Butler
Four Seasons Oasis Bookstore
In memory of Laura Brown
Donna & Lew Delo
Richard Dickerson
Fidelity National Title Company of Washington
John & Sharon Garner
William & Anne Hopkins
Julie Johansen & Robert Miles
Philip & Mary Lou Jones
Carrie Larsen

Garry Lewis
Daniel Oates
Fred & Novella Perry
Alan Presley
Rebecca Reich
Rustand, Inc.
Kirsten Rutschman
Marguerite Seymour
Richard Todd
Washington Mutual Bank (Bellingham)
Whatcom County North Rotary Club
Whatcom Land Title, Inc.
In memory of Laurie Ludwig
Eric Ludwig
In memory of Lucy
Katherine Knowlton
In memory of Malcom Beck
Mike Buffo
Penny & John Buffo
In memory of Nancy Vesey Workman
Amanda Vesey-Askey
In memory of Richard Perry
Dan Westra
In memory of Roberta Cubell
Layne Cubell
In memory of Ryan Vego
Scott & Sarah Armstrong
Elizabeth Bamber
Eileen Dermody
Betsy Graef
Kristianne Hall
Carrie Jennison
Jeremy & Nikola Johnson
Carolyn Kendall
Stephanie Kipley
Nisha Melwani
Gary Miller
Janice Newell
Eileen Sullivan
Theresa Tamura
Mary Lynn Thompson
Steve & Peggy Vangstad
Andrea Voytko
Kathi & Pat Willis
In memory of Sara Williams
Brigid Hagan
Northwest Restaurants Inc.
Stone Horse Condo Owners Association
Willenberg Family
In memory of Scott Drago
Jan Drago
In memory of Sharon Leibert
Laara Israhel
In memory of Stephen Graffius
Donna Graffius
In memory of Stephen Tabet
Gina Escamilla & Rachael McClennen
In memory of Stuart Whittier
Karen Carbonneau
In memory of Susan Nichols
Jennifer Seyler
In memory of Suzie Reinsberg
Richard & Lore Abrahams
James & Marian Axtelle
In memory of Tom Patton
Caroline Uhlmann
In memory of Walter Griesbach, a great leader and benefactor of the community
Richard & Lore Abrahams
Corporations
Accents Etc.
Alec W. Brindle Law Offices
AT&T Wireless
Bob Byers Volvo
Children's Hospital & Regional Medical Center
Coffman Engineers
Coldwell Banker
Communications Ward
Disney Worldwide Services

Eastside Catholic High School
Fidelity Investments
Group Health Cooperative
Group Health Credit Union
J. Newell Corporation
Kostov & Associates
Lake Union Café
Law Offices of William E. Weigand
Microsoft Corporation
Peterson Sullivan, PLLC
Premera Blue Cross
Pyramid Breweries
Q13/WB22 Cares Fund
Safeco – Matching Gift Center
Seacast Inc.
Shurgard
Statements, Inc.
Sterling Realty Organization
SysBuilder.net/William Allen
Therapeutic Health Services
Trinity Thrift Shop
United Way of Snohomish County
Wards Cove Packing Company
Washington Mutual Bank
Washington State Auto Dealers Association
Zevenbergen Capital

Foundations

Angen Foundation
Aon Foundation
Bill & Melinda Gates Foundation
Matching Gift Program
Clyde & Kathy Wilson Charitable Fund
Commonweal Foundation
Frank B. & Virginia V. Fehsenfeld Charitable Foundation
Harrington-Schiff Foundation
Marguerite Casey Foundation
McCormick Tribune Foundation
McEachern Foundation
Mental Wellness Foundation
Norcliffe Foundation
RealNetworks Foundation
Riener Foundation
Schoenfeld – Gardner Foundation
Verizon Foundation
Washington Mutual Foundation
Wilkins Charitable Foundation

Organizations

Admiral Congregational Church
Boulevard Park Presbyterian Church
Exchange Club of Highline
Kenworth Employees A-Y-D Club
Plymouth Congregational Church

2-1-1 Capacity Building Funders

Medina Foundation
Norman Archibald Charitable Foundation

Institutional Funders

Cities of Auburn, Bellevue, Bothell, Burien, Covington, Des Moines, Federal Way, Issaquah, Kenmore, Kent, Kirkland, Redmond, Renton, SeaTac, Shoreline, Tukwila, Woodinville
City of Seattle
Fremont Public Association
King County
United Way of King County

Board of Trustees—2005

Michael Brown, President
The Seattle Foundation

Sara Levin, Vice-President
City of Seattle

Pam Stewart, Secretary/Treasurer
University of Washington

Mike Alderson
Solutions

Lance Blair
Attorney

David Chamberlain
Bill & Melinda Gates Foundation

Julia Lowe
University of Washington

John Manning
Bellevue Police Department

Kristin Middleton
Community Volunteer

Jaci Oseguera
King County

Steve Shelton
World Evangelical Alliance

Cheryl Stumbo
Marketing Consultant

Remy Trupin
Jewish Federation of Seattle

Christa Valles
City of Seattle

Vidya Vara
Highline Mental Health Center

John Arthur Wilson
The Gallatin Group

Management Staff—2005

Kathleen Southwick
Executive Director

Don Kuch, MA, MHP, cccjs
Clinical Director

Susan Gemmel
Director, 2-1-1

Daemond Arrindell
Youth Services Manager

Mildred Smith, ACBSW
Volunteer Services Manager

Coral Letnes
Business Manager

Michael Maloy
IT Manager

Consultants

Legal Counsel

Mike Killeen
Davis Wright Tremaine, LLP

Auditor

Ray Holmdahl
Peterson Sullivan, PLLC



Financial Report

Unaudited for 2004

Revenue

Contributions	\$216,527
United Way of King County	370,489
Government Fees and Grants	1,601,349
Private Contracts	60,750
Product Sales/Training	129,262
Interest	3,763
Restricted Fund Transfer	83,906
Total Revenue	\$2,466,046

Expenses

Personnel	\$1,866,717
Professional Fees	10,296
Contracted Services	163,635
Supplies	19,573
Telecommunications	41,762
Postage	12,848
Occupancy/Rent	140,200
Repair and Maintenance	11,609
Printing & Media	53,807
Training, Travel, Dues	13,106
Volunteer, Staff, Board Expenses	6,152
Insurance	48,150
Want Ads	2,998
Special Event	24,153
Miscellaneous	7,017
Total Expenses	\$2,422,023
Operating Gain	\$44,023

Crisis Clinic, a safety net for anyone in crisis, began in 1964 as one family's answer to an act of violence that could have been avoided. As a result of that experience, community members founded America's 2nd oldest crisis telephone line—a resource for people in crisis—a place they could call for counseling and intervention 24 hours a day. Today, Crisis Clinic is the focal point for crisis resources that includes training, outreach and a bridge to other community resources. Crisis Clinic maintains its original mission with the financial support of local government, United Way of King County, corporations, foundations, and individuals. We're here to help.

Crisis Clinic is a non-profit agency registered with the Secretary of State as a charitable organization. We are state-licensed as an emergency telephone service provider and accredited by the American Association of Suicidology. Crisis Clinic is an equal opportunity employer and service provider.



1515 Dexter Avenue North, Suite 300
Seattle, Washington 98109

Non-Profit
US POSTAGE
PAID
Seattle, WA
Permit No. 363