



2-1-1 Service—Now in King County!

After more than five years of planning, King County residents can now use the abbreviated dialing code 2-1-1 to reach Crisis Clinic's Community Information Line. We have been providing this service since 1970, but now it will be much easier to remember a single number where you can get community resource or volunteer information.

Just like you know to call 9-1-1 for a public safety emergency, 2-1-1 is your number to "get help" or "give help" in King County.

New Hours of Operation—7 days a week 8 am to 8 pm

Trained Information and Referral Specialists are available to take your call everyday and to provide you with information on a wide range of health and human services.

Dial 2-1-1

You can dial 2-1-1 from any landline in King County, however not all cell carriers or businesses that have a PBX systems support 2-1-1 yet. You can still reach us by dialing 206-461-3200 or toll free in King County 1-800-621-4636. Our TDD number is 206-461-3610 or you can use the 7-1-1 relay service. We also use Tele-Interpreters Language Service for callers who need language assistance.

Community Resources Online

We have a database of more than 13,000 different community and governmental services in King County. Find them at www.crisisclinic.org. You can get information on:

- Shelter and Low Income Housing
- Utility Assistance
- Financial Assistance
- Food and Clothing/ Baby Supplies
- Health and Dental Services
- Support groups
- Mental Health and Counseling Service
- Youth or Senior Services
- Child Care
- Legal and Consumer Advice and Assistance
- Special Assistance for Caregivers
- Disability Services
- Transportation Assistance
- Employment and Training
- Volunteering
- Government Programs

Operational Support

King County's 2-1-1 Community Information Line is operated by Crisis Clinic in partnership with United Way of King County. Financial support is provided by United Way of King County, the City of Seattle, King County and the cities of Bellevue, Bothell, Burien, Covington, Des Moines, Federal Way, Issaquah, Kenmore, Kent, Kirkland, Redmond, Renton, SeaTac, Shoreline, Tukwila and Woodinville. We are a member of the Washington Information Network 2-1-1 (WIN 211), the organization responsible for implementing the 2-1-1 system in the state.

